

How to logon automatically to the Spot On wireless network – It's easy!

FIRST: Log in to the Spot On network with your user name and password

THEN: Click the "Customer Registration and Service Portal" link to open the page you see below

1. Click "Yes"
2. Enter 365 (maximum days allowed)
3. Click "Update" button below
4. You will need to log on one last time to complete this process.

Spot On Networks Customer Registration - Mozilla Firefox

https://register.prontonetworks.com/registration/Main.jsp?sessionId=1175089193971&wispId=5147

Wireless Internet Access For Your Home

Spot On networks

Wireless Internet Access on the Go

Customer Registration And Service Portal

Home Account Services Subscription Services Billing Services Logout

Change Profile Change Password View Accounts Payment Modes Offline Prepaidcards

Set Up to Automatically Log In for 30 Days at a Time Need More Info ?

No Yes

For security reasons we require you to renew your automatic log in every 30 days. Click the Update button below to complete the process.

If yes, please enter the number of days for MAC Address Authentication days

My Authenticated MAC Addresses Additional Information

Account Information

All fields marked with asterisk (*) are required.

*First Name:

*Last Name:

*E-mail Address:

*Mailing Address:
Address2:

*City/Town:

*State/Province:

*Zip/Postal Code:

*Country:

Phone:

*Select TimeZone:

Update

**Customer Support Toll Free:
87 SPOTON 87 (877) 768-6687**

Things you should know about logging in automatically (or MAC authenticating – which allows the network to capture your device MAC address and authenticate your log on by recognizing the address):
PLEASE READ to ensure an excellent user experience.

1. 2 people cannot use the same User Id at the same time on the network.
2. Each User Id is associated with one device (a wireless device and its unique MAC address)
3. When you create sub-accounts (your 2nd and 3rd User Ids), the sub-account User Ids are also MAC authenticated and are necessarily associated with the 2nd and 3rd unique devices.
4. After MAC authenticating the top level account (parent account), each sub-account user (the 2nd and 3rd user Id) must log in for the first time on their unique device in order to activate their MAC authentication. Going forward they will not need to log in again for 30 days.
5. If you intend to have more than 1 person use their Id on one device, MAC authentication cannot be enabled. MAC authenticating eliminates the user log in page going forward, and the 2nd user Id will not be able to log in
6. After MAC authenticating and using your Id on another device that has not been MAC authenticated, you will nullify the MAC authentication on the primary device that you originally MAC authenticated on, and you will need to re-MAC authenticate when you return to that device.
7. MAC authentication must be done again after your authentication period expires.
8. If you need to modify your account info and have previously MAC authenticated, go to: <https://register.prontonetworks.com/registration/Main.jsp?wispId=5147> and log in. From the "Congratulations" page you will be able to reach The Customer Registration and Service Portal.